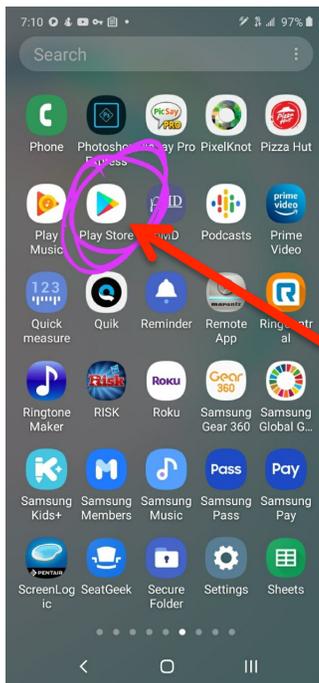


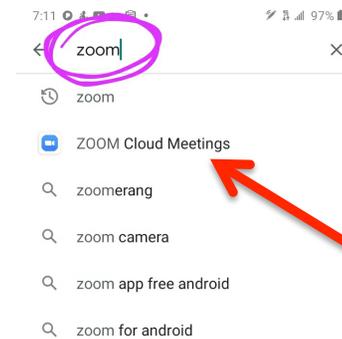
Telemedicine Visit from an Android

This needs to be done before your appointment time

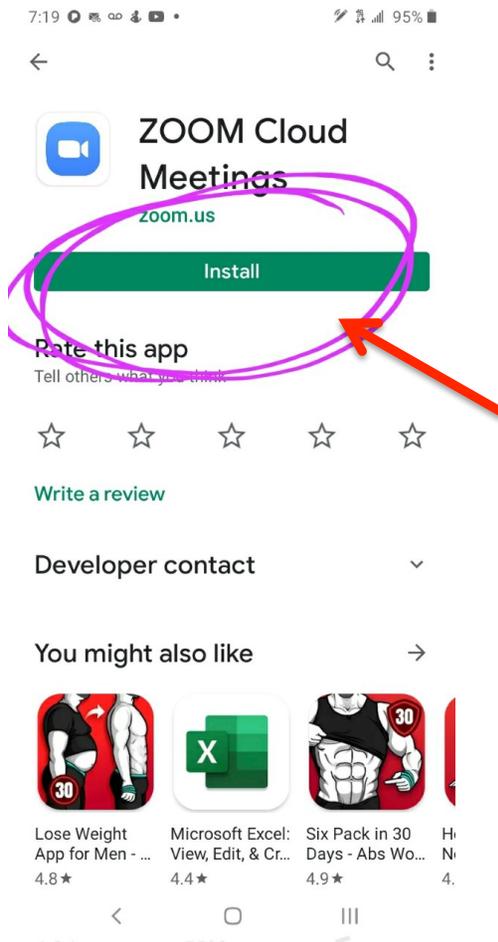
1. Go to Play Store.



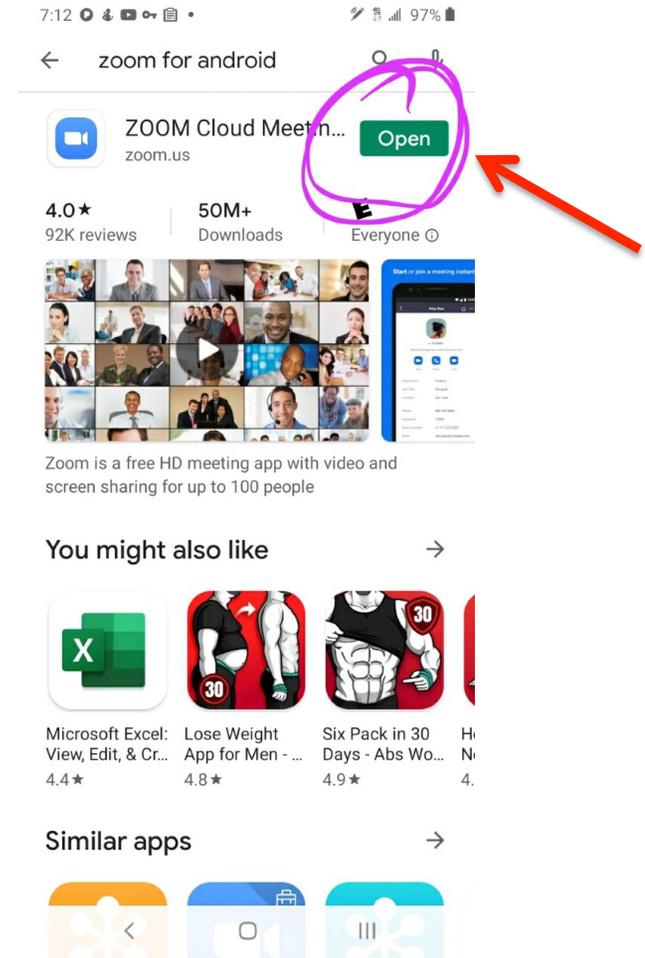
2. Type “Zoom” on Search line and click “ZOOM Cloud Meetings”



3. Click “Install”



4. Click “Install” or “Open” on the app. It will take a minute or so to load.



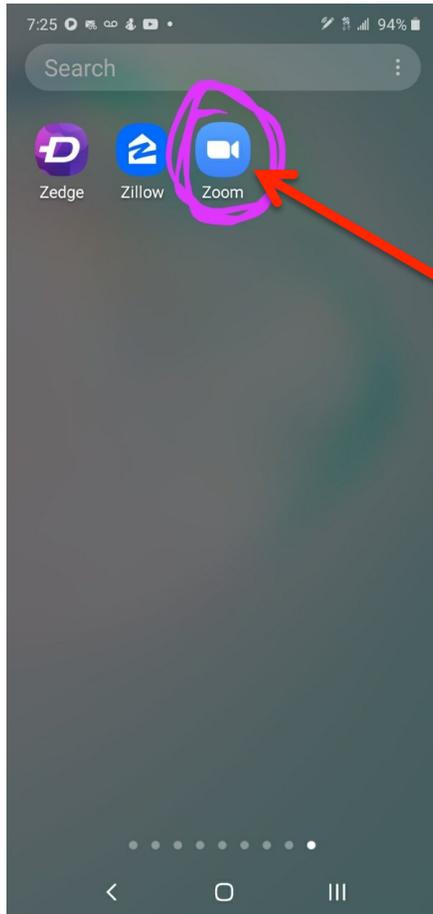
5. All the above steps need to be completed before your appointment time begins. Please call the office before your appointment if you need further assistance in preparing for your appointment.



972.496.6937

The steps below are needed once the office calls you for your appointment. Please review the steps to familiarize yourself (or practice with a friend) prior to your appointment.

6. Find and click on your Zoom app.

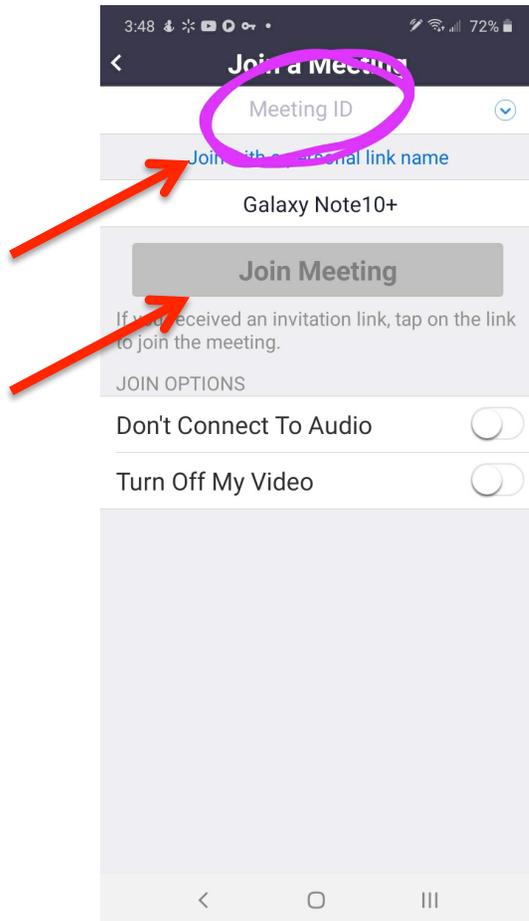


7. Click "Join a meeting".

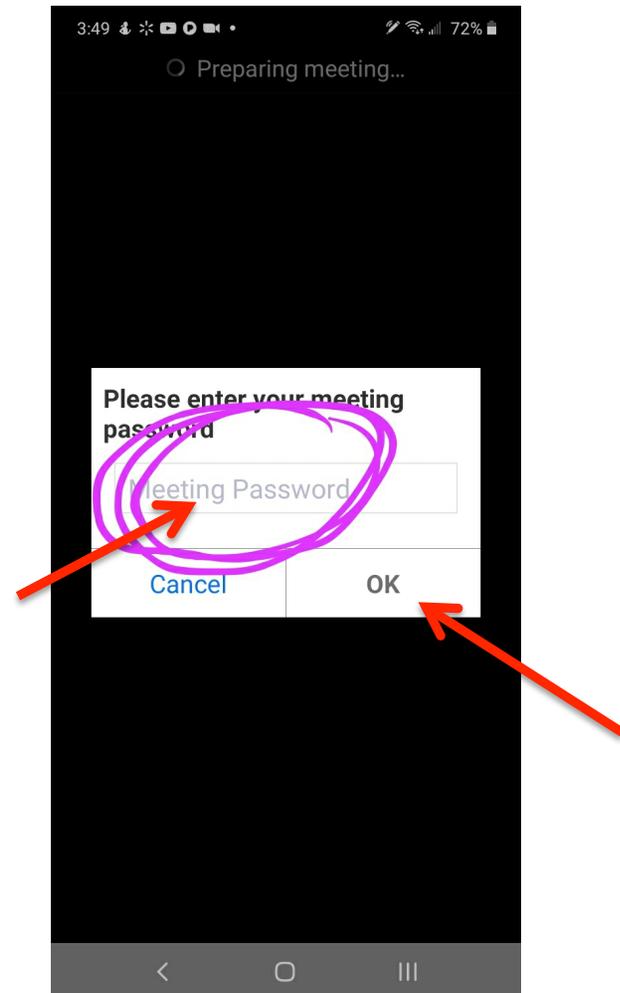


8. The Medical Assistant will call you for your appointment and give you the Meeting ID number. Once the meeting ID has been entered, click Join.

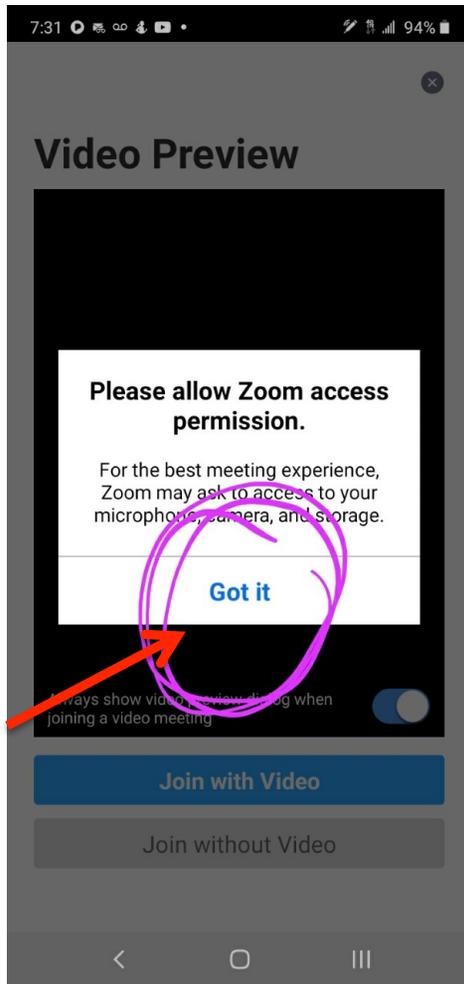
(This cannot be done before your appointment, only at appointment time.)



9. Next, the Medical Assistant will give you a password/code. You will need to enter the number and press OK.

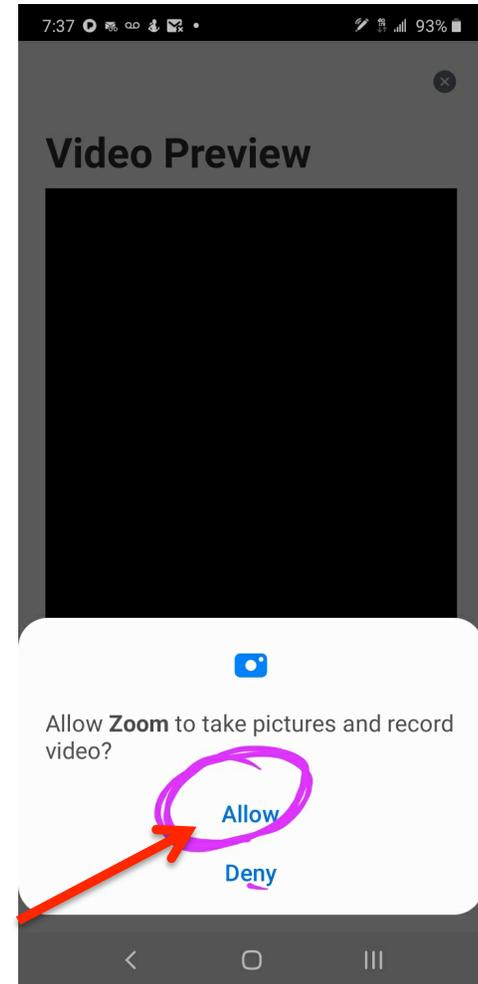


10. Next, you will click “Got It”, so we can see and hear you.

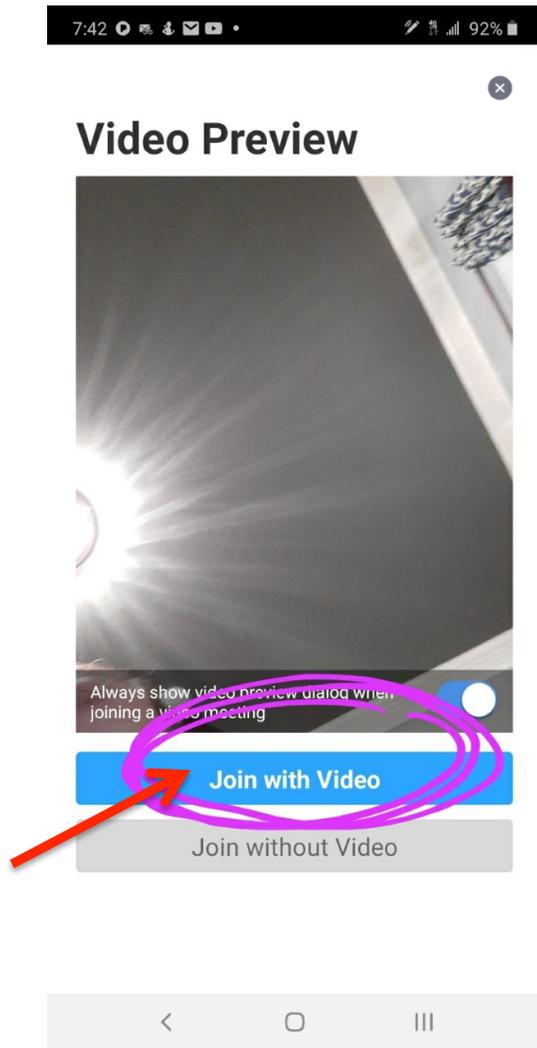


11. Then, you want to click “Allow” so we can see and hear you again.

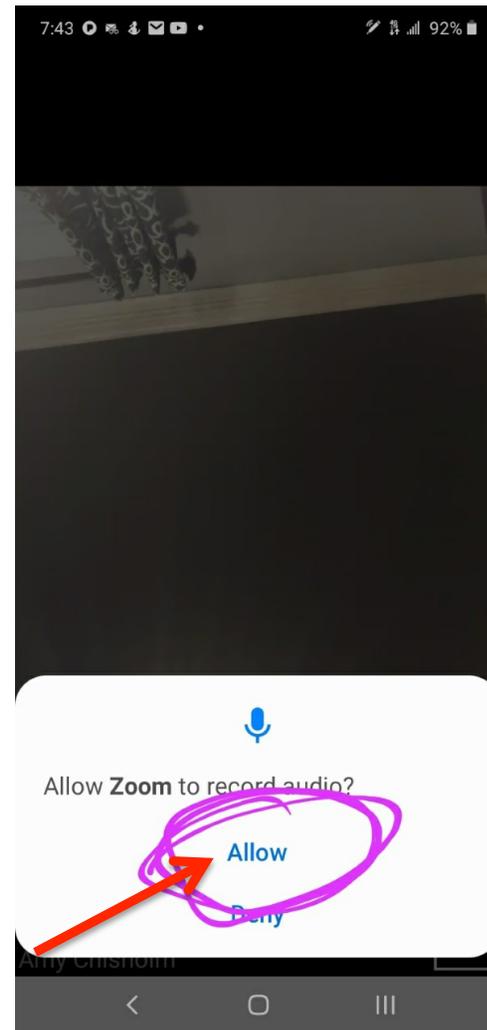
(It asks you twice for permission)



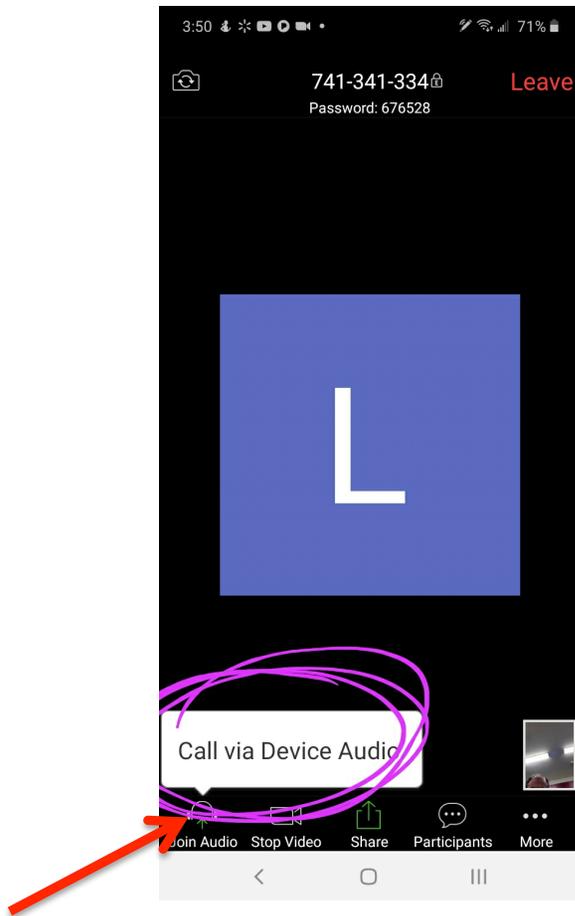
12. Make sure to click, "Join with Video".



13. Click "Allow" to record audio.



14. Make sure to click the icon near “Call via Device Audio in bottom left corner.”



15. Make sure the microphone is white and speaker are BOTH on. If microphone is off, it will be red. If speaker is off, it will have an “x”.

