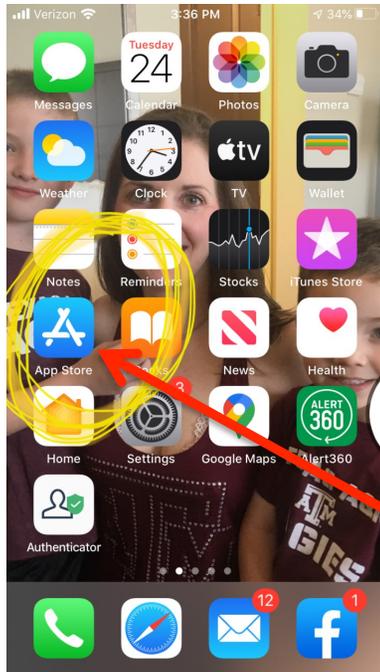


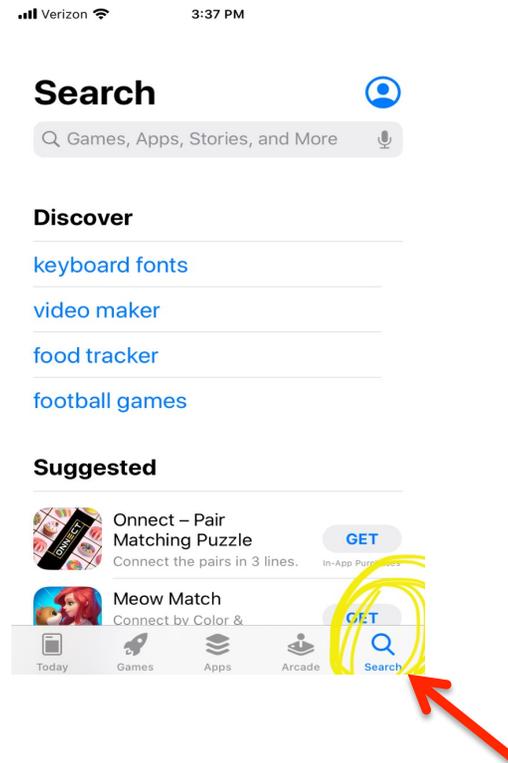
Telemedicine Visit from an Ipad or Iphone

This needs to be done before your appointment time

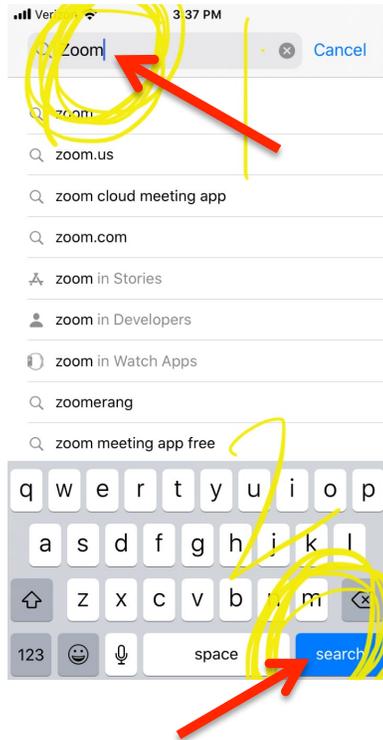
1. Go to App Store.



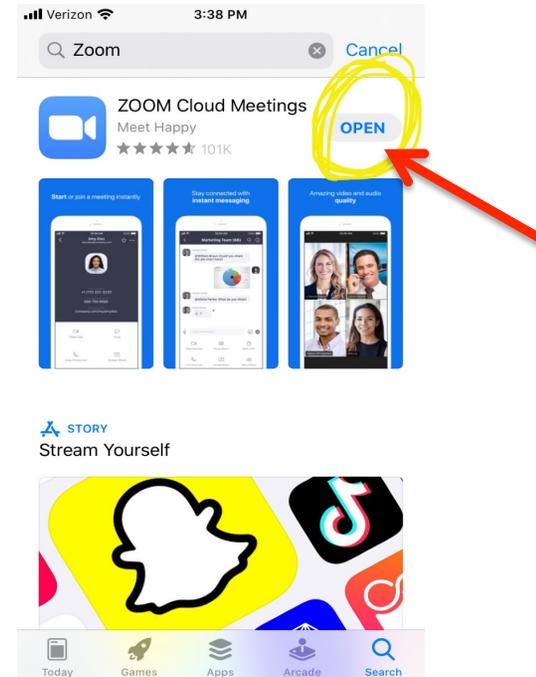
2. Click on the “Search” button.



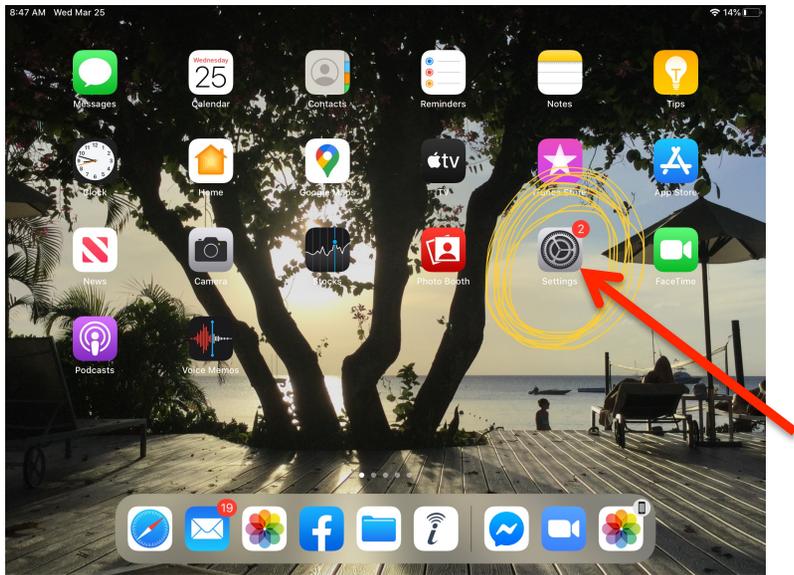
3. Type in the word “Zoom” and then click “Search”



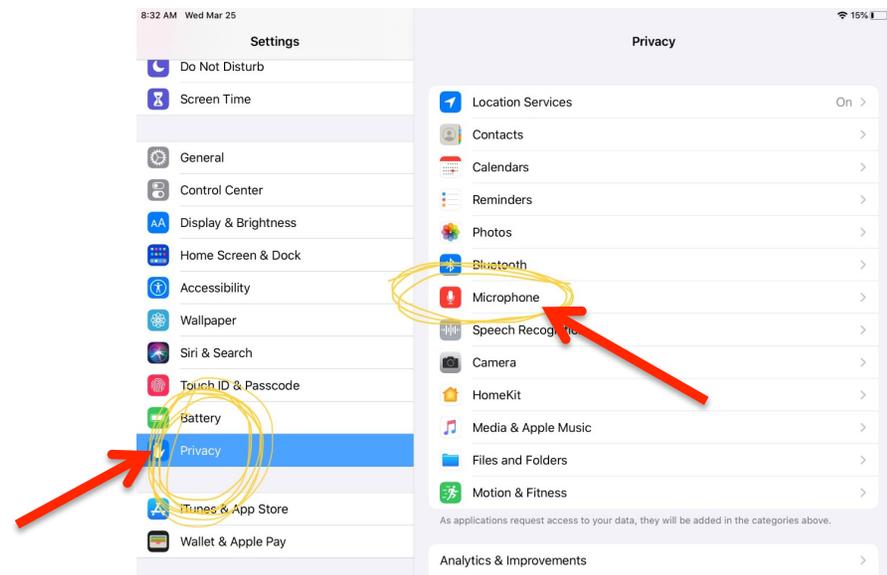
4. Click “Get” or “Open” on the app. It will take a minute or so to load.



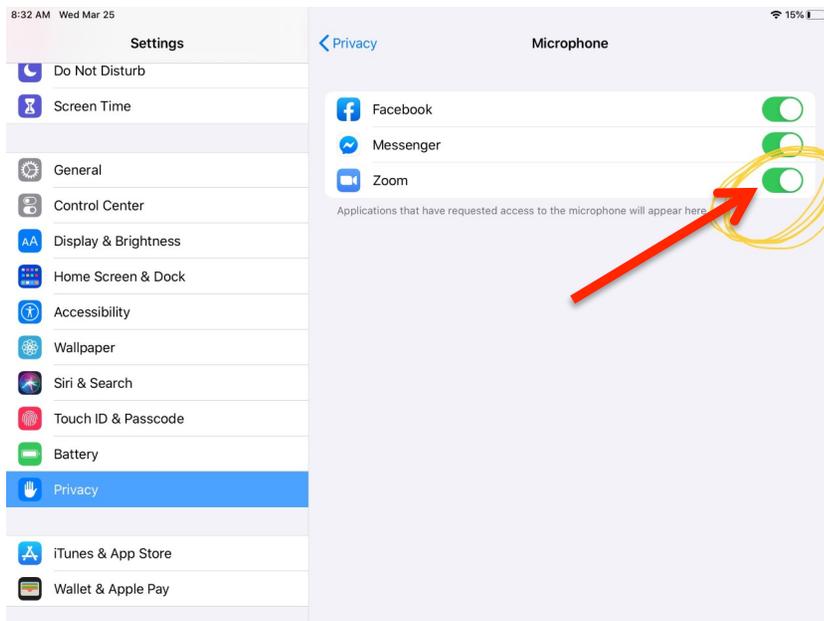
5. Next, go to your Settings button.



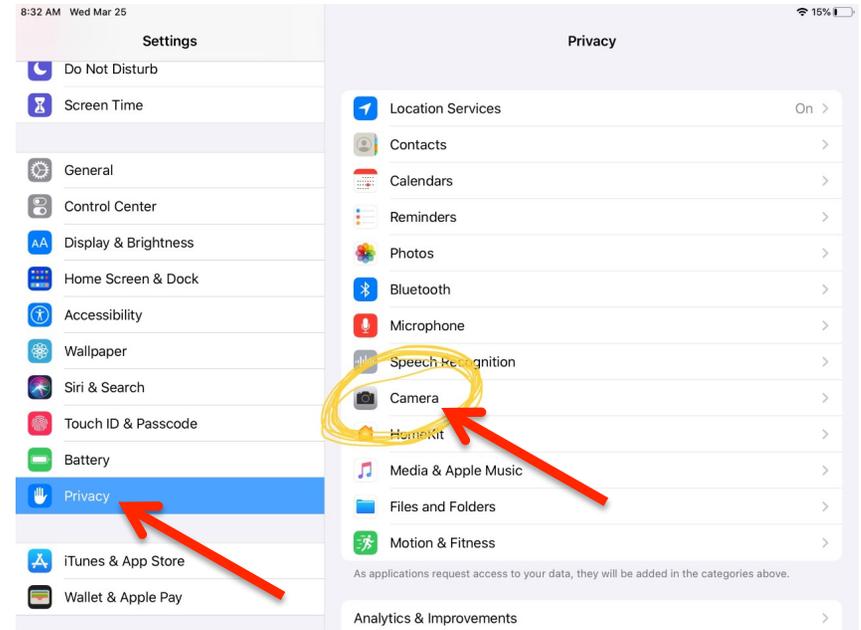
6. Click on Privacy button, then the Microphone button.



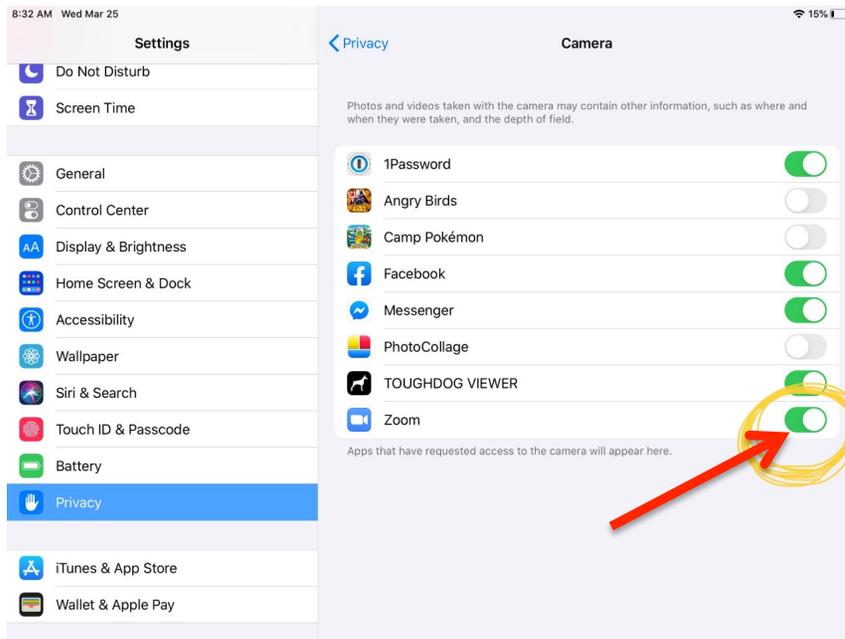
7. Make sure your Microphone for Zoom is turned on. We have to be able to hear you. It should be green. Touch the circle to turn it on.



8. Click on “Privacy” again and now click on “Camera”.



9. Make sure your camera for Zoom is turned on. We have to be able to see you. It should be green. Touch the circle to turn it on.



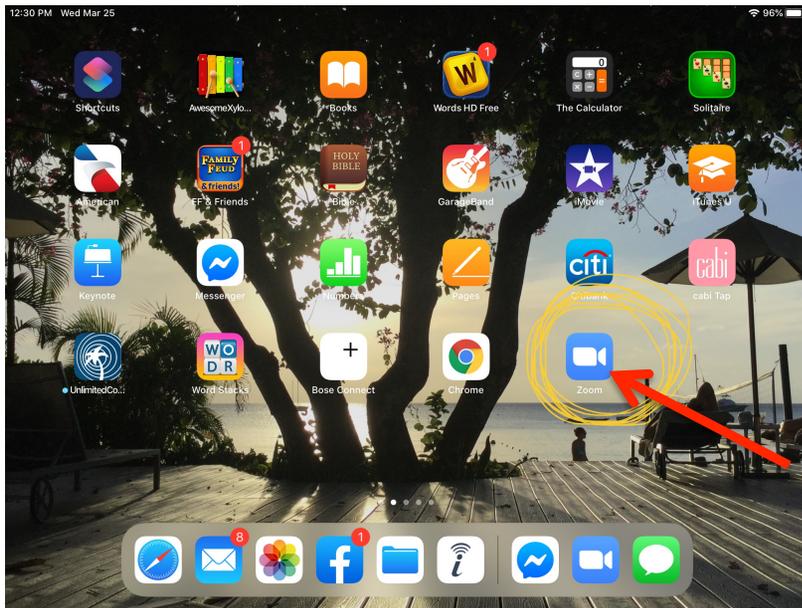
10. All the above steps need to be completed before your appointment time begins. Please call the office before your appointment if you need further assistance in preparing for your appointment.



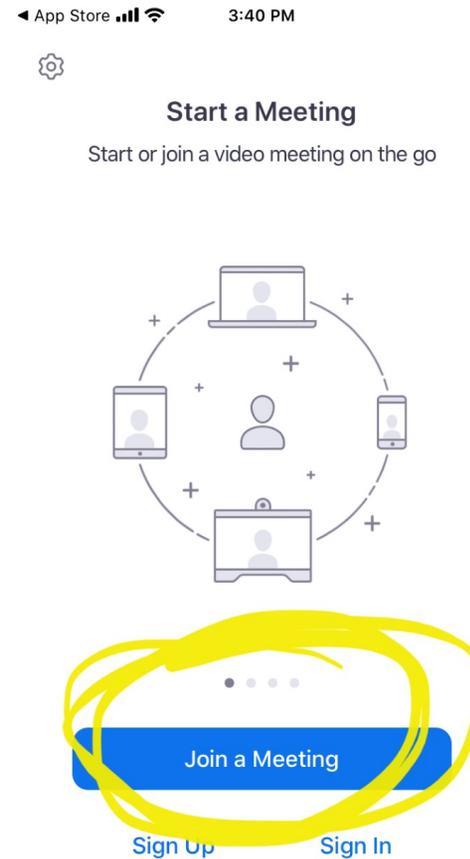
972.496.6937

The steps below are needed once the office calls you for your appointment. Please review the steps to familiarize yourself (or practice with a friend) prior to your appointment.

11. Find and click on your Zoom app.

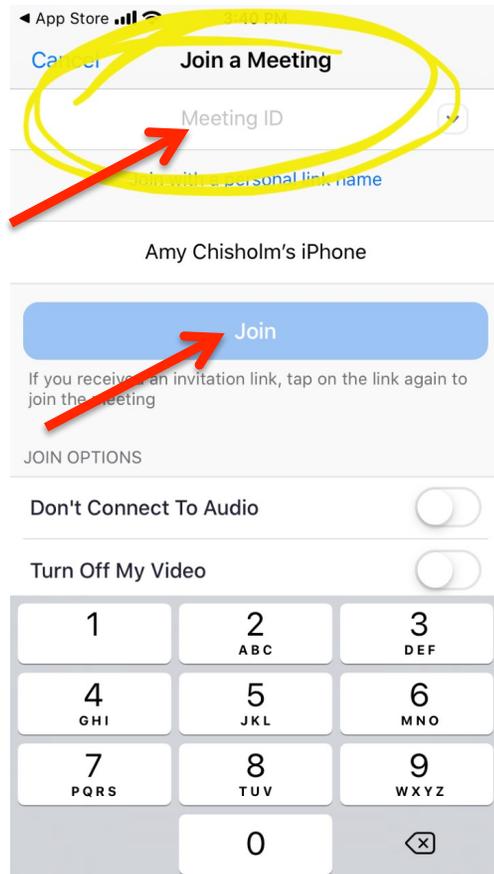


12. Click “Join a meeting”.

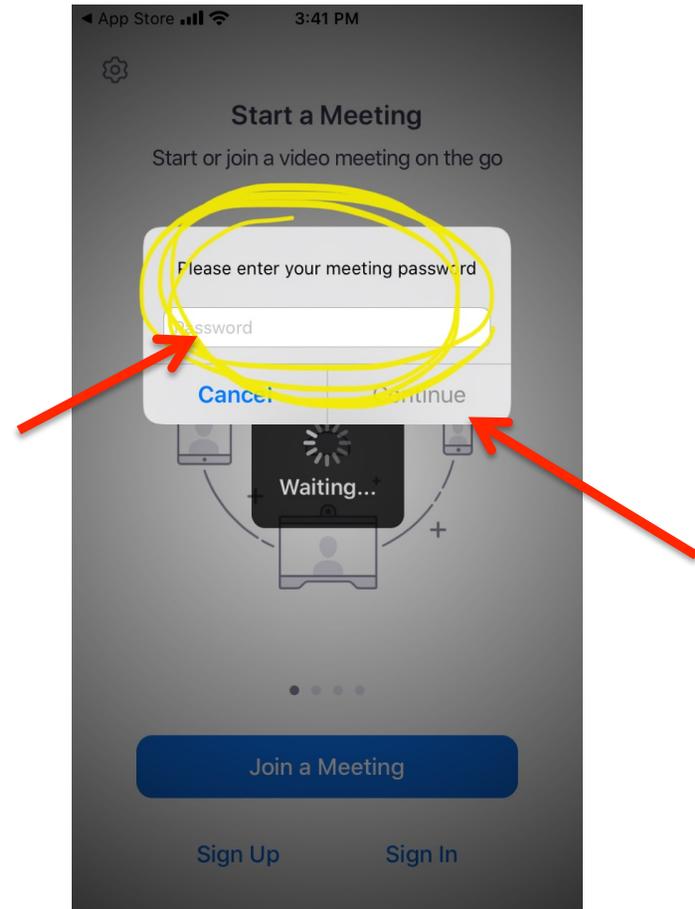


13. The Medical Assistant will call you for your appointment and give you the Meeting ID number. Once the meeting ID has been entered, click “Join”.

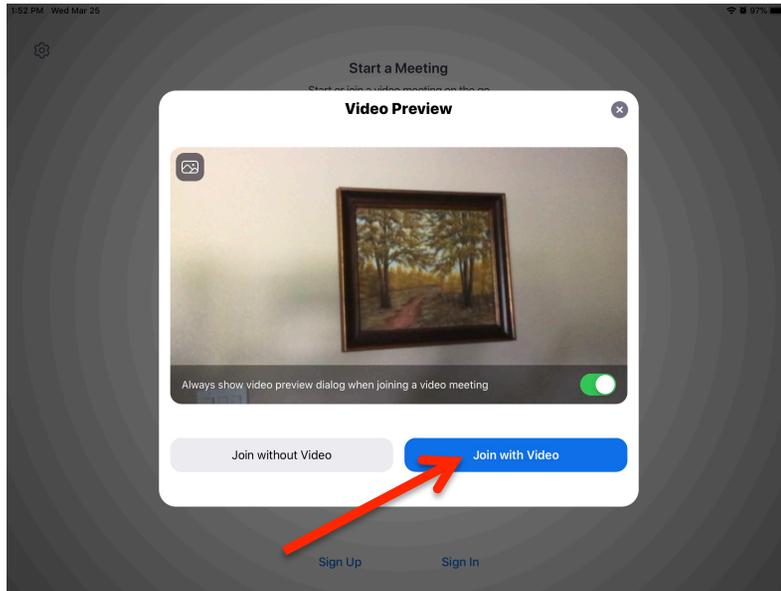
(This cannot be done before your appointment, only at appointment time.)



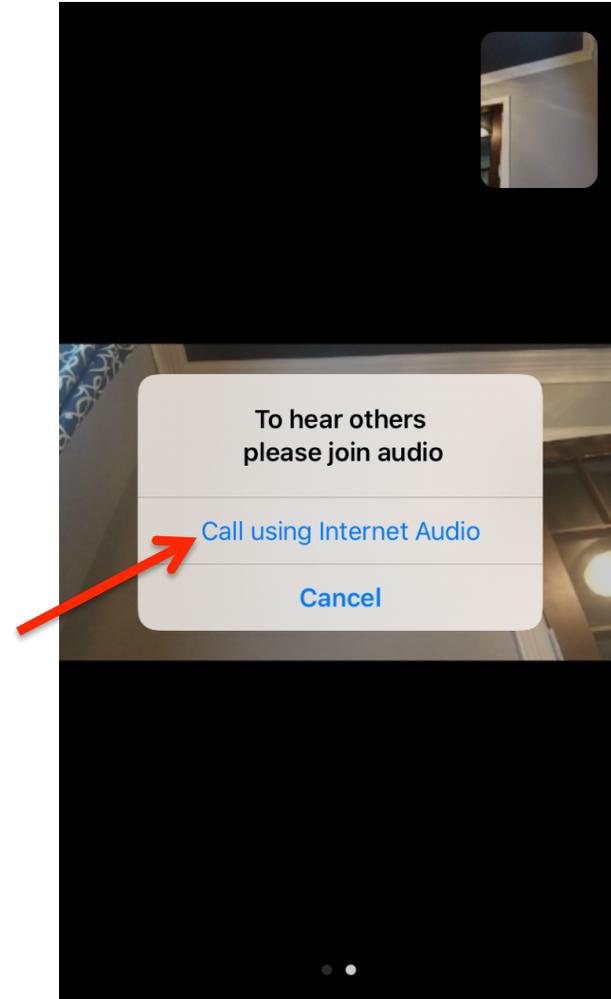
14. Next, the Medical Assistant will give you a password/code. You will need to enter the number and press “Continue”.



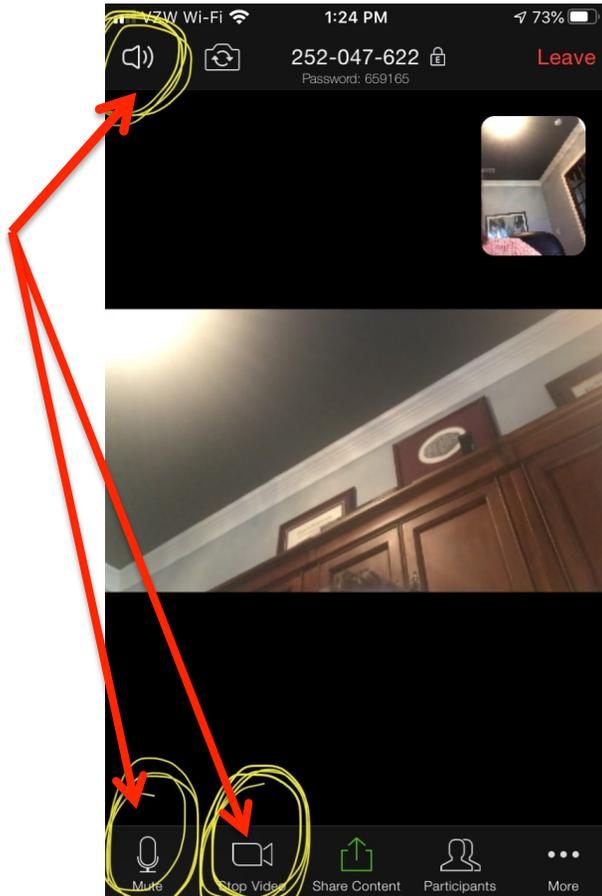
15. Next, you will click “Join with Video”, so we can see you.



16. Then, you want to click “Call using Internet Audio” so we can hear you.



17. Make sure your screen has these 3 icons as shown. If you cannot see these icons, tap on the center of the screen. All 3 of the icons MUST match as shown.



18. If ANY of the icons look like what is shown below, simply click the icon to change it. If you cannot see the icons, tap on the center of the screen.

